

# MANAGEMENT SYSTEMS MANUAL

## M&M MEDICAL Ltd.

### 8. QUALITY POLICY

M&M Medical Limited acknowledges that in a competitive economy, business excellence, continuous improvement and cost reduction are essential to improve our Company's continued and future success.

It is the policy of M & M Medical Limited to provide its customers with products and services that conform to contract specifications, and also totally meet the expectations of its customers.

To achieve this consistently M & M Medical Limited are wholly committed to formal management systems, which complies with the requirements of ISO 9001:2015

- It is the Company's policy to ensure every employee is actively involved in a Total Quality philosophy, by the provision of effective training and communication to achieve our objectives:

- Satisfying our Customers' needs and expectations by providing the highest quality products and service at a competitive cost, delivered on time in full.

- Continually improving our products and reducing costs through innovation.

Our quest for quality improvement is continuous, our processes and procedures are regularly reviewed to ensure their effectiveness and efficiency in achieving the Company Quality Policy and Objectives whilst maintaining the requirements of the relevant regulatory standards.



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**S. J. Young**  
Managing Director

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